

Lin Zhiyuan

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Education

Eastbay Institute Top 50	Human-AI Interaction	MSc	2025.09 - 2027.06
South City University 211	Industrial Design	BEng	2021.09 - 2025.06

Internship Experience

Nebula AI Lab	Atlas AI AI Product Intern · 6 months	2026.01 - 2026.06
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| Supported a multimodal assistant from evaluation design through feature iteration, focusing on test sets, failure analysis, and requirement validation.

- **Evaluation system:** Helped build a 120-case de-identified text and chart set, added rubric and failure labels, and partnered with engineering on two iterations; core-task pass rate rose from 78% to 91%.
- **Product loop:** Clustered expression omissions, identity mismatches, and unexplained outputs into priorities and acceptance criteria, supporting four interaction updates; trial completion improved by 16%.

CloudSail Software	Flow Copilot Product Intern · 4 months	2025.07 - 2025.11
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| Contributed to enterprise knowledge-assistant retrieval, assisting with requirement breakdown, prototypes, and staged validation.

- **Retrieval quality:** Designed original-query retention, dual retrieval, and output checks for intent drift, then reviewed 60 failures with engineers; Top 5 hit rate rose from 69% to 81%.
- **Fallback design:** Mapped non-executable, internal-error, and low-confidence paths into retry, recovery, and handoff rules; recoverable exception tasks reached 93%.

Project Experience

Harbor Open Source	Dockyard Product Contributor · 1 year	2024.06 - 2025.06
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| Supported a developer tool from community intake to release, focusing on issue triage, documentation, and feedback.

- **Demand governance:** Grouped 86 community reports into stability, usability, and documentation gaps, ranking them by impact and reproduction cost; 88% of high-priority issues closed before release.
- **Documentation:** Rebuilt onboarding, troubleshooting, and upgrade paths with reusable examples and checklists; repeat questions fell by 24%.

Professional Skills

- **AI product:** Evaluation sets, rubrics, failure analysis, RAG, and agent workflows; translates model behavior into product rules and acceptance criteria.
- **Product design:** Figma, Axure, XMind, and flow tools for requirement analysis, prototyping, and cross-functional reviews.
- **Data analysis:** SQL, Python, and basic statistics for cleaning, funnel analysis, and experiment readouts.